



Terms & Conditions

1. General

1.1 These terms and conditions apply to all offers of Quality Services Europe. The terms are accessible to everyone and recorded on the Quality Services Europe website. On request we will send you a written copy.

1.2 By placing an order, you will know that you agree with the delivery and payment terms. Quality Services Europe reserves the right to change its delivery and / or payment terms after the expiration of the term.

1.3 Unless otherwise agreed in writing, the general or specific terms or terms of third parties are not recognized by Quality Services Europe.

1.4 Quality Services Europe warrants that the delivered service(s) or product(s) complies with the agreement and meets the specifications specified.

2. Delivery

2.1 Delivery takes place while services are available or while stocks last.

2.2 Within the framework of the distance purchase rules, Quality Services Europe will carry out webshop orders within at least 30 days. If this is not possible (because the order is not in stock or is no longer available), or if there is delay for other reasons, or an order can not be or only partially, the consumer will receive within 8 days of placing the Order message and in that case he has the right to cancel the order without charge and notice.

2.3 The delivery obligation of Quality Services Europe will be fulfilled unless the goods delivered by Quality Services Europe have been offered to the customer once a counterclaim has been fulfilled. In the case of delivery at home, the carrier's report, including the refusal of acceptance, extends to full proof of supply to delivery.

2.4 All terms stated on the internet site are indicative. Consequently, no rights can be derived from the aforementioned periods.

3. Prices

3.1 Prices are not increased within the term of the offer unless legal measures make this necessary or if the manufacturer makes interim price increases.

3.2 All prices on the site are subject to printing and typing errors. No liability is accepted for the consequences of pressure and error errors.

3.3 All prices on the website are in euros, including transport, import duties and 21% VAT.



4. Viewing period / withdrawal right

4.1 If there is a consumer purchase, in accordance with the Distance Sales Act (Article 7: 5 of the Dutch Civil Code), the customer has the right to return the goods (part of) the goods delivered within a period of 14 working days without giving reason. This period begins at the time the ordered items have been delivered. If the customer did not return the delivered goods to Quality Services Europe after the expiration of this period, the purchase is a fact. The customer is obliged to report to Quality Services Europe within 14 working days after delivery before returning. The customer must prove that the goods delivered have been returned in time, for example by post delivery proof. Return of the goods must be done in the original packaging (including accessories and accompanying documentation) and in new condition. If the goods have been used by the buyer, have been damaged or in any way damaged, the right to dissolve within the meaning of this paragraph shall expire. With due regard to the provisions of the previous sentence, Quality Services Europe will ensure that within 30 days of receiving the return, the full purchase amount is converted into a voucher in the form of a code sent by mail.

4.2 The right of withdrawal does not apply to:

- Services whose implementation, with the agreement of the consumer, has begun for the seven-day period.
- Goods or services whose price is subject to fluctuations in the financial market, on which the supplier has no influence
- goods that are manufactured according to consumer specifications, for example custom made, or which have a clear personal character.
- for goods or services that can not be returned by their nature, for example i.v.m. hygiene.

5. Data management

5.1 If you place an order at Quality Services Europe, your data will be included in the Quality Services Europe customer base. Quality Services Europe adheres to the Personal Data Registration Act and will not provide your information to third parties. See our Privacy Policy.

5.2 Quality Services Europe respects the privacy of users of the internet site and ensures the confidentiality of your personal information.

5.3 In some cases, Quality Services Europe uses a mailing list. Each mailing contains instructions to remove yourself from this list.



6. Warranty

6.1 Quality Services Europe warrants that the products delivered by it comply with the requirements of usability, reliability and life as reasonably intended by the parties to the purchase agreement, and hereby represent the manufacturer's warranty for the product you provide.

6.2 The guarantee period of Quality Services Europe corresponds to the factory warranty term. However, Quality Services Europe is never responsible for the ultimate suitability of the business for each individual application by the customer, nor for any advice regarding the use or application of the business.

6.3 The customer is obliged to immediately check the goods delivered upon receipt. If it appears that the delivered case is inaccurate or incomplete, the customer must immediately inform Quality Services Europe in writing before returning to Quality Services Europe. Any defects or wrongly delivered goods should be notified and may be notified in writing no later than 2 months after delivery to Quality Services Europe. Return of the goods must be done in the original packaging (including accessories and accompanying documentation) and in new condition. Initial use after failure of defects, damage resulting from failure to detect defects, objections and / or resale after failure has been found, entitles the holder to advertising and return.

6.4 If Quality Services Europe's complaints are found by Quality Services Europe, Quality Services Europe will, at its discretion, replace the goods delivered or replace the customer with a written settlement of compensation, provided that Quality Services Europe's liability and, consequently, the amount Damage compensation is always limited to up to the invoice amount of the relevant cases, or (at Quality Services Europe's choice) to the maximum in the case concerned by the Quality Services Europe liability insurance. Covered amount. Any liability of Quality Services Europe for any other form of damage is excluded, including additional damages in any form, compensation for indirect damage or consequential loss or damage due to loss of profits.

6.5 Quality Services Europe is not liable for damage caused by intent or similarly reckless recklessness of non-executive personnel.

6.6 This warranty does not apply if: A) and as long as the customer is in default of Quality Services Europe; B) the customer has prepared and / or edited the goods delivered or has been repaired or edited by third parties. C) the goods delivered have been exposed to or otherwise treated negligently or in violation of Quality Services Europe's instructions and / or instructions for use on the packaging; D) the invalidity is wholly or partly the result of regulations or statements made by the government as to the nature or quality of the materials used.



7. Offers

7.1 Offers are free of charge, unless stated otherwise.

7.2 Upon acceptance of a non-binding offer by buyer, Quality Services Europe reserves the right to revoke or vary the offer within 3 working days of receipt of such acceptance.

7.3 Oral commitments only connect Quality Services Europe after they have been confirmed explicitly and in writing.

7.4 Offers from Quality Services Europe do not automatically apply for rescheduling.

7.5 Quality Services Europe can not be held on its offer if the buyer should have understood that the offer, or any part thereof, contained a manifest error or write-off.

7.6 Supplements, amendments and / or further arrangements are only valid if agreed in writing.

8. Agreement

8.1 An agreement between Quality Services Europe and a customer will be made after an order has been assessed by Quality Services Europe on feasibility.

8.2 Quality Services Europe reserves the right to accept or accept only orders or orders without the condition that the shipment is made by credit or after payment.

9. Images and specifications

9.1 All images; Pictures, drawings etc .; Inter alia, data on weights, dimensions, colors, images of labels, etc. on the Quality Services Europe Internet site are only approximate, are indicative and can not give rise to damages or dissolution of the agreement.

10. Force majeure

10.1 Quality Services Europe is not liable if and insofar as its commitments can not be met as a result of force majeure.

10.2 Force majeure is understood to mean any foreign cause, as well as any circumstance, which should not reasonably be at risk to her. Delay or maladministration by our suppliers, Internet malfunctions, malfunctions in the electricity, malfunctions in email traffic and malfunctions or changes in third party technology, transport difficulties, workstations, government measures, delay in landing, supplier failures, and / or Quality Services Europe manufacturers as well as emergency personnel, staff illness, defects in auxiliary or transport equipment are expressly regarded as force majeure.



10.3 In the event of force majeure, Quality Services Europe reserves the right to suspend its obligations and may also dissolve the agreement in whole or in part, or claim that the content of the agreement is amended in such a way that implementation remains possible. In no case is Quality Services Europe liable to pay any fine or damages.

10.4 If Quality Services Europe has already partially fulfilled its obligations or partially fulfilled its obligations, it is entitled to invoice the delivered or separately delivered item and the buyer is obliged to comply with this invoice as it is a separate contract. However, this does not apply if the already delivered or available portion has no independent value.

11. Liability

11.1 Quality Services Europe is not liable for damage caused to vehicles or other objects resulting from improper use of the products. Before use, read the instructions on the packaging and / or consult our website.

12. Retention of title

12.1 Ownership of all goods sold and delivered by Quality Services Europe to the customer remains at Quality Services Europe as long as the customer has not fulfilled Quality Services Europe's claims under the agreement or prior or subsequent similar agreements as long as the customer is performing or performing Work out of these or similar agreements has not yet been fulfilled and as long as the customer has failed to meet Quality Services Europe's claims for failure to fulfill such commitments, including fines, interest rates and costs, all of which are intended in article 3:92 bw.

12.2 The goods delivered by Quality Services Europe, which are subject to the preservation of title, may only be resold under normal business practice and never used as a means of payment.

12.3 The Customer is not authorized to object to or subject to any other objection to the matters under title.

12.4 The customer already gives unconditional and irrevocable permission to Quality Services Europe or a Quality Services Europe to appoint, in all cases where Quality Services Europe wishes to exercise its proprietary rights, all those places where its property will be located and those items to be included there.

12.5 If third parties attach confiscation to the goods delivered or to be entitled to settle or do so, the customer is obliged to inform Quality Services Europe as soon as reasonably expected.



12.6 The customer undertakes to ensure the goods delivered under title reservation and to be insured against fire, explosion and water damage as well as theft and policy of this insurance at the first request for access to Quality Services Europe.

13. Applicable law / competent court

13.1 All agreements are governed by Dutch law.

13.2 Disputes arising from an agreement between Quality Services Europe and the buyer, which can not be resolved by mutual agreement, the competent court in the district of Rotterdam shall, unless Quality Services Europe is preferred, give notice to the competent court of the The place of residence of the buyer, and with the exception of those disputes that fall within the jurisdiction of the district court judge.

These Terms and Conditions have been deposited with the Chamber of Commerce in Rotterdam under number 59058692.